



CCMS TOOL

FEATURES

- Monitor Track and Alert CUCM and Gateways configuration changes instantly.
- Achieve complete Cluster configuration tracking and monitoring via periodic configuration report snapshots.
- Cluster independent architecture to manage multi-cluster enterprise environment with single tool.
- 24/7 User level server security audit log tracking for Administrators and Vendor.
- Managed end users for day to day changes on configuration.
- Per cluster CDR and CMR report analysis for international Calls, Long distance Call, QoS analysis, Packet loss, Jitter, BHCA etc
- Reports scheduling can be automated during non-peak hours of operations
- Overall Phone Assets and Inventory management
- **Trigger email notifications to admins highlighting critical configurations changes made in the cluster. ***

SYSTEM REQUIREMENT

INOPS CUCM Configuration Management Suit requires: Ubuntu 14.04.1, Windows 2007 or Windows Server 2008 R2 or 2012 with IIS

INFORMATION TECHNOLOGY SOLUTIONS THAT SIMPLIFY ANALYSIS AND TRACK CHANGE

Product Overview: The Configuration Management Suit for Cisco Unified Communication Manager cluster saves time by automatically producing customized reports in minutes about whole cluster configuration changes, Phone Asset, End Point status, Inventories along with 24/7 user level security Audit log tracking on day to day configuration changes. The tool reports and track (highlight) any CUCM & Gateways configuration changes. Automated, scheduled and filter specific events (such as route plan, CSS, translation pattern changes) which trigger email notifications to administrators. Helpful to manage IP phone Asset and Inventory along with a full log audit capabilities. Cluster level CDR/CMR reports for international Calls, Long distance Call, QoS analysis, Packet loss, Jitter, BHCA, etc.

Benefits of Configuration Reporting Tool: Create custom reports to simplify your analysis and reporting for the following purposes:

- Cluster independent architecture for Multi clusters Enterprise architecture
- Instant configuration reports difference with previous reports
- 24/7 Cluster monitoring per user basis on operational changes
- Historical data points to help in troubleshooting for any operational outage in terms of configuration & customer compliance audits with logs.
- Roll-back to previous versions in case of system failure or user issues.
- Complete security log audit capabilities with detail analysis for troubleshooting.
- Configuration validation in compliance with existing customer design through specific customization can be achievable. IP phone inventory report for assert management

Role based, Web based, Multi-Cluster Enterprise Grade Solution